

SKILLS

UX Design
UI Design
Visual Design
Graphic Design

User Research
Usability Testing
Wireframing
Prototyping

Animation
Digital Marketing
Print Design
Photo Editing

Adobe Creative Suite
Microsoft Office Suite
HTML/CSS
Javascript

WORK EXPERIENCE

GRAPHIC DESIGNER

Monolithic Power Systems, Inc.
Kirkland, WA
05/21 - Present

- Designed graphic assets in the form of banners, logos, flyers, social media posts, catalogs, newsletter images, and presentations for both external and internal communications
- Collaborated with design lead and international departments to receive and coordinate multiple design projects at once in order to meet tight deadlines
- Contributed to design solutions for improvements and new features added to the company website in the form of wireframes, mockups, and design proposals
- Worked in various forms of multimedia including graphic design, illustration, animation, video, and photo retouching to meet visual requirements of stakeholders and project needs

MARKETING ASSISTANT

Kidder Mathews Real Estate Agency
Seattle, WA
10/19 - 04/21

- Utilized InDesign, Illustrator, and Photoshop to design print and digital marketing materials in the form of flyers, packets, social media posts and electronic flyers to promote properties
- Worked within the firm's existing brand guidelines to ensure that designs adhered to the company's visual identity to effectively represent its communication goals
- Combined strong organizational skills and work management tools such as Smartsheet to oversee status of projects and ensure completion within tight deadlines and critical due dates
- Designated lead for quarterly market reports, completing over 59% of reports assigned to all 21 company offices, and training over 30 fellow employees in the process of preparing the reports

CUSTOMER SERVICE REPRESENTATIVE

Swagelok Northwest
Kent, WA
07/14 - 08/19

- Utilized exceptional interpersonal skills to assist customers with purchase orders, quote requests, and technical inquiries in a fast-past, high-pressure work environment
- Applied strong communication skills to collaborate with multiple departments including the sales team, engineers and warehouse staff in order to meet customer needs
- Analyzed the will-call experience and implemented improvements that reduced customer wait-time by 93%, then presented the improvements with the four other company offices

DESIGN PROJECTS

UX DESIGNER/VISUAL DESIGNER

Dragon Ball Multiverse Webcomic
Auburn, WA
02/21

- Took the initiative to create a conceptual redesign of the website for the unofficial, fan-made webcomic, Dragon Ball Multiverse
- Utilized personal knowledge as a routine target user of the site to improve user experience by streamlining user workflows and the site's information architecture
- Created consistent visual identity and branding through selection of colors and typography

UX DESIGNER

Seattle Badminton Club
Kirkland, WA
04/19 - 06/19

- Utilized the full user experience design process to create a proposed redesign of the dated website for the local organization, the Seattle Badminton Club
- Interviewed 8 club patrons, surveyed 24 club members and used CrazyEgg analytics to discover users' current experiences, goals, workflows and pain points
- Used iterative design to create a prototype in InVision that was tested in usability tests with six users, and then refined into a high-fidelity prototype for both desktop and mobile application

EDUCATION

UNIVERSITY OF WASHINGTON

Seattle, WA
10/16 - 06/19

Master of Science in Human Centered Design and Engineering

THE ART INSTITUTE OF SEATTLE

Seattle, WA
07/10 - 12/13

Bachelor of Fine Arts in Media Arts and Animation